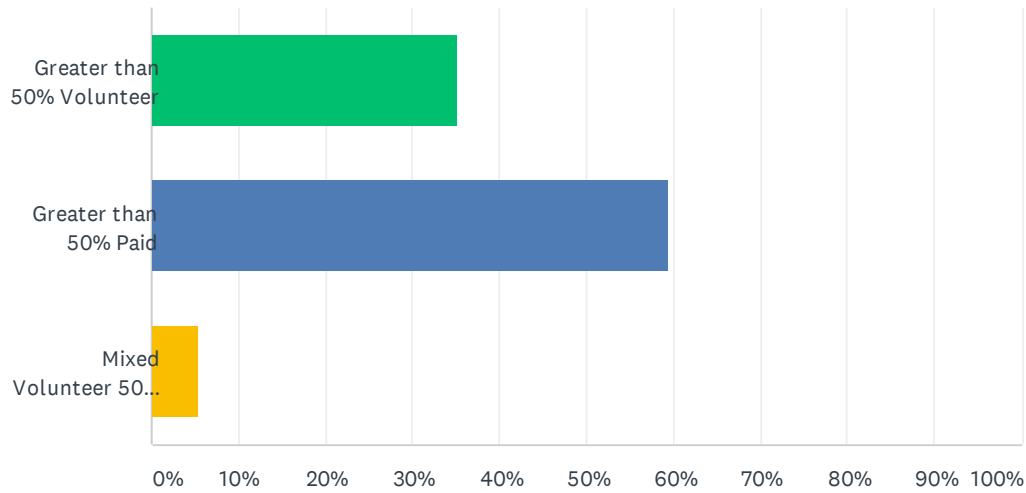


Q3 Agency Workforce:

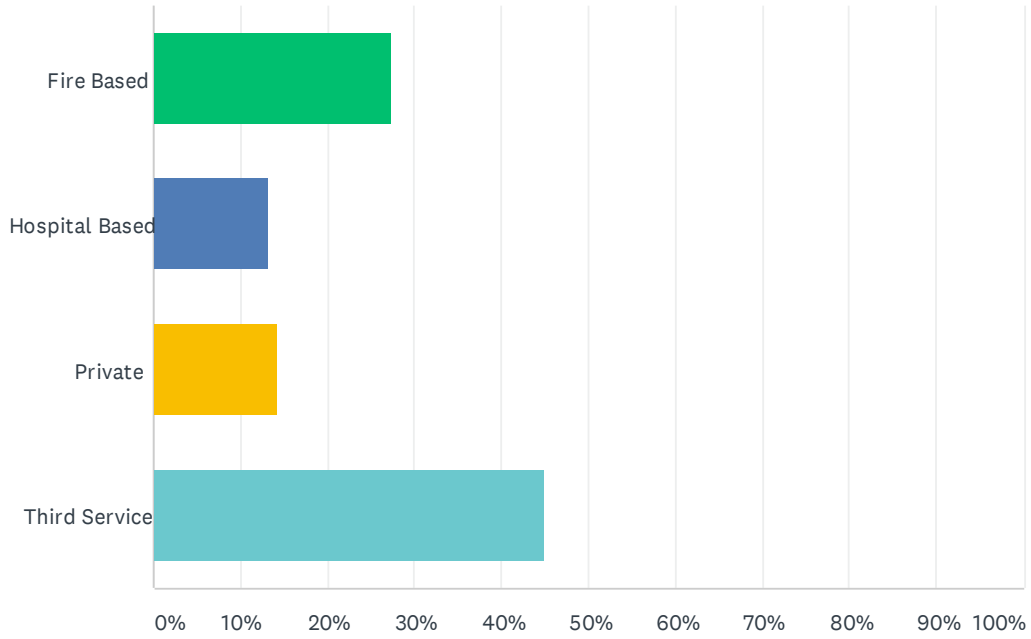
Answered: 91 Skipped: 0



ANSWER CHOICES	RESPONSES	
Greater than 50% Volunteer	35.16%	32
Greater than 50% Paid	59.34%	54
Mixed Volunteer 50% / Paid 50%	5.49%	5
TOTAL		91

Q4 Service type:

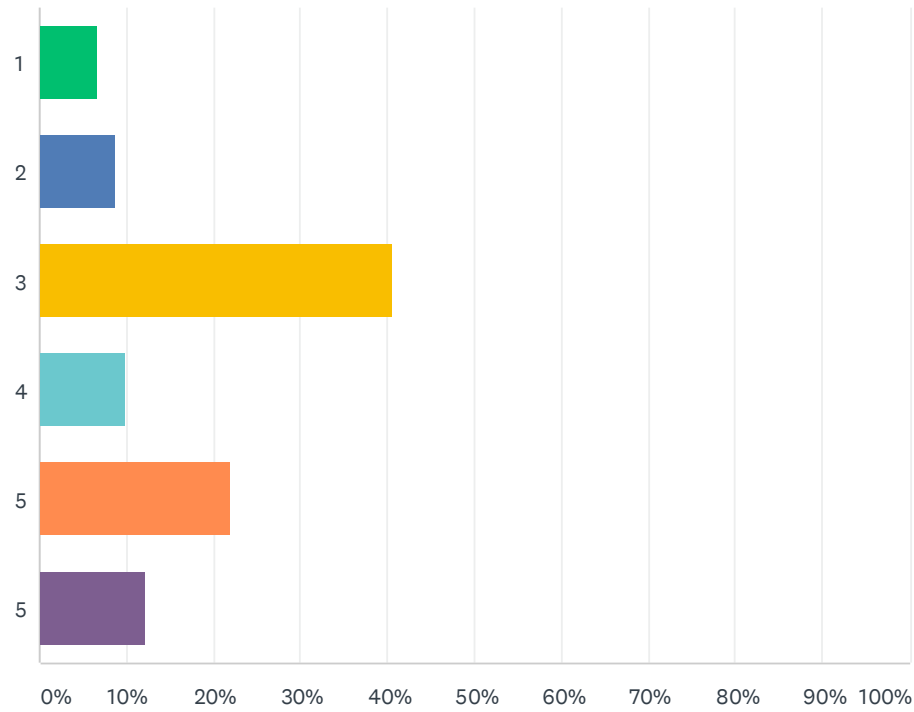
Answered: 91 Skipped: 0



ANSWER CHOICES	RESPONSES	
Fire Based	27.47%	25
Hospital Based	13.19%	12
Private	14.29%	13
Third Service	45.05%	41
TOTAL		91

Q5 EMS Region

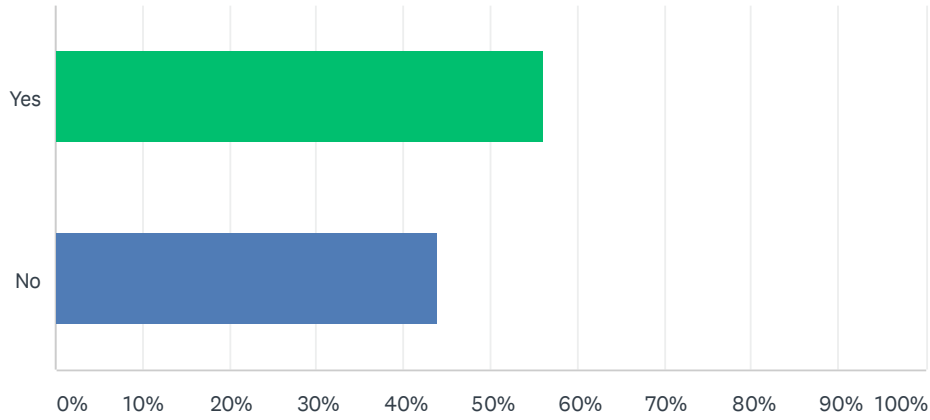
Answered: 91 Skipped: 0



ANSWER CHOICES	RESPONSES	
1	6.59%	6
2	8.79%	8
3	40.66%	37
4	9.89%	9
5	21.98%	20
5	12.09%	11
TOTAL		91

Q6 Does your agency have KPERS or KP&F benefits?

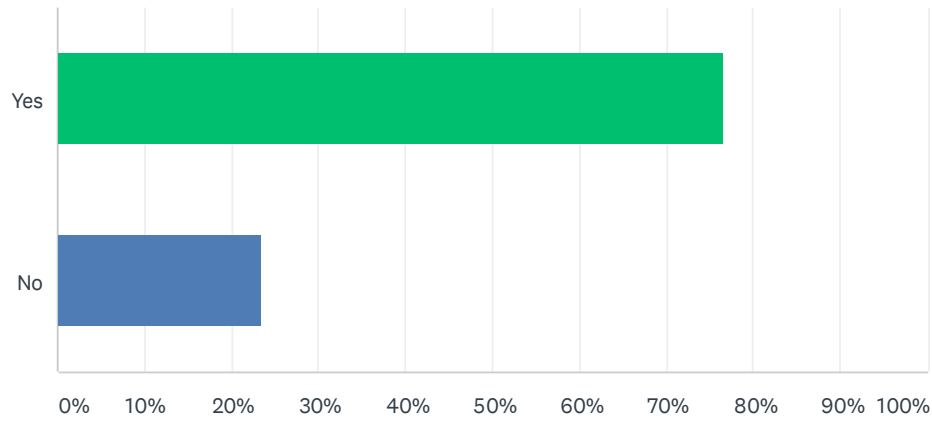
Answered: 91 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	56.04% 51
No	43.96% 40
TOTAL	91

Q7 Does your services use part-time or PRN employees for staffing?

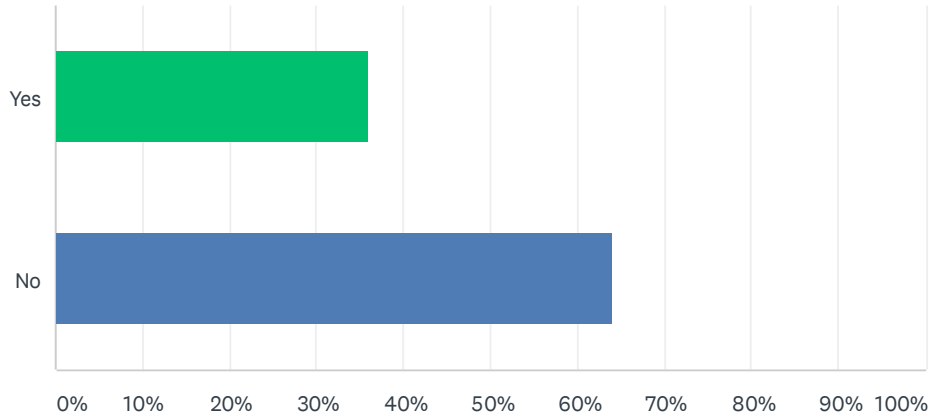
Answered: 51 Skipped: 40



ANSWER CHOICES	RESPONSES	
Yes	76.47%	39
No	23.53%	12
TOTAL		51

Q8 Is the KPERS/KP&F 1000-hour restriction on part-time employees hampering your services ability to staff ambulances?

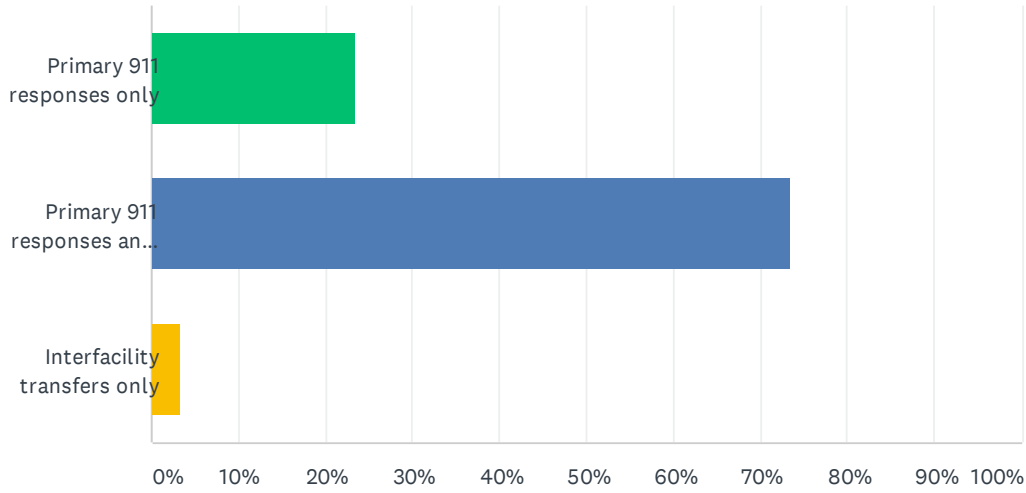
Answered: 39 Skipped: 52



ANSWER CHOICES	RESPONSES	
Yes	35.90%	14
No	64.10%	25
TOTAL		39

Q9 Services provided by your agency:

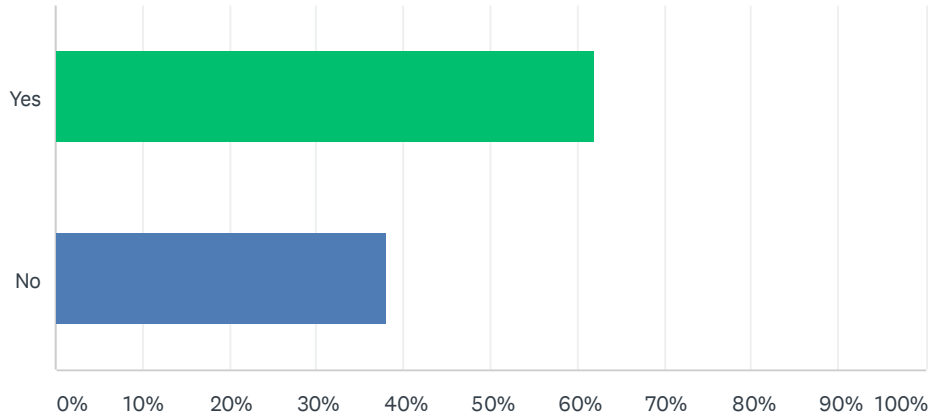
Answered: 90 Skipped: 1



ANSWER CHOICES	RESPONSES
Primary 911 responses only	23.33% 21
Primary 911 responses and interfacility transfers	73.33% 66
Interfacility transfers only	3.33% 3
TOTAL	90

Q10 Does your EMS agency currently have employees unable to work due to being COVID positive or due to being in quarantine/isolation?

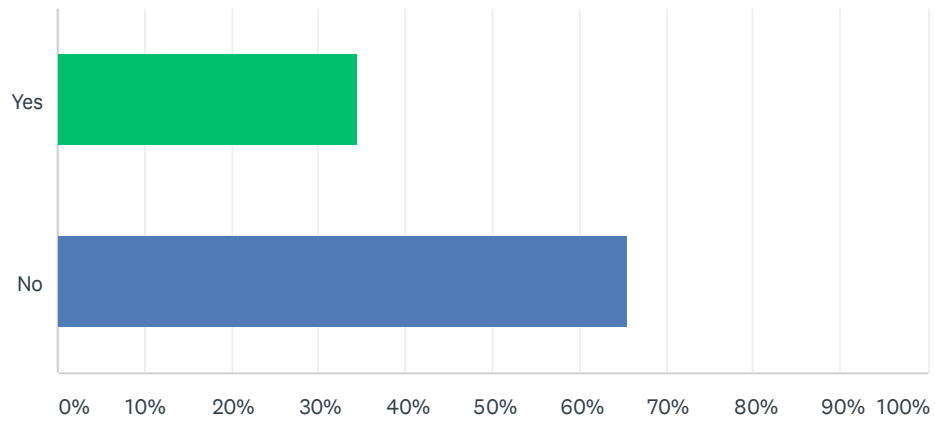
Answered: 84 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	61.90%	52
No	38.10%	32
TOTAL		84

Q11 Does your agency have employees in quarantine/isolation due to being exposed at work?

Answered: 84 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	34.52%	29
No	65.48%	55
TOTAL		84

Q12 As of today, how many staff members are unable to work due to being COVID positive or due to being quarantined? (enter 0 if none)

Answered: 84 Skipped: 7

#	RESPONSES	DATE
1	0	11/20/2020 10:55 AM
2	2	11/19/2020 7:38 PM
3	5	11/19/2020 1:35 PM
4	0	11/19/2020 12:59 PM
5	2	11/19/2020 12:39 PM
6	2	11/19/2020 12:32 PM
7	5	11/19/2020 11:18 AM
8	2	11/19/2020 10:58 AM
9	7	11/19/2020 10:51 AM
10	6	11/19/2020 10:48 AM
11	0	11/19/2020 9:59 AM
12	0	11/19/2020 9:58 AM
13	1	11/19/2020 9:29 AM
14	0	11/19/2020 9:29 AM
15	2	11/19/2020 9:25 AM
16	5	11/19/2020 9:10 AM
17	0	11/19/2020 8:48 AM
18	0	11/18/2020 3:48 PM
19	1	11/18/2020 12:15 PM
20	3	11/18/2020 11:08 AM
21	3	11/18/2020 8:40 AM
22	2	11/18/2020 7:55 AM
23	0	11/18/2020 7:54 AM
24	0	11/17/2020 6:00 PM
25	0	11/17/2020 3:17 PM
26	1	11/17/2020 3:10 PM
27	2	11/17/2020 3:06 PM
28	1	11/17/2020 9:12 AM
29	0	11/17/2020 9:08 AM
30	3	11/16/2020 5:42 PM
31	0	11/16/2020 2:18 PM
32	0	11/16/2020 1:49 PM
33	0	11/16/2020 1:41 PM
34	1	11/16/2020 1:20 PM
35	0	11/16/2020 1:12 PM
36	1	11/16/2020 12:36 PM
37	0	11/16/2020 12:35 PM

38	6	11/16/2020 12:15 PM
39	10	11/16/2020 12:01 PM
40	12	11/16/2020 11:53 AM
41	1	11/16/2020 11:49 AM
42	0	11/16/2020 11:48 AM
43	4	11/16/2020 10:51 AM
44	2	11/16/2020 10:28 AM
45	8	11/16/2020 10:21 AM
46	0	11/16/2020 10:19 AM
47	0	11/16/2020 10:19 AM
48	2	11/16/2020 10:11 AM
49	0	11/16/2020 10:11 AM
50	3	11/16/2020 10:04 AM
51	0	11/16/2020 10:00 AM
52	2	11/16/2020 9:57 AM
53	0	11/16/2020 9:55 AM
54	3	11/16/2020 9:54 AM
55	0	11/16/2020 9:54 AM
56	1	11/16/2020 9:52 AM
57	10	11/16/2020 9:47 AM
58	1	11/16/2020 9:40 AM
59	1	11/16/2020 9:35 AM
60	2	11/16/2020 9:28 AM
61	12	11/16/2020 9:23 AM
62	3	11/16/2020 9:18 AM
63	0	11/16/2020 9:17 AM
64	1	11/16/2020 9:17 AM
65	2	11/16/2020 9:16 AM
66	0	11/16/2020 9:10 AM
67	0	11/16/2020 9:10 AM
68	0	11/16/2020 9:08 AM
69	0	11/16/2020 9:06 AM
70	10	11/16/2020 9:06 AM
71	0	11/16/2020 9:03 AM
72	1	11/16/2020 9:03 AM
73	3	11/16/2020 8:58 AM
74	3	11/16/2020 8:46 AM
75	2	11/16/2020 8:43 AM

76	3	11/16/2020 8:42 AM
77	1	11/16/2020 8:37 AM
78	0	11/16/2020 8:37 AM
79	3	11/16/2020 8:34 AM
80	2	11/16/2020 8:31 AM
81	2	11/16/2020 8:28 AM
82	0	11/16/2020 8:21 AM
83	2	11/16/2020 8:21 AM
84	0	11/16/2020 8:19 AM

Q13 Normally, how many ambulances does your agency staff daily? (enter 0 if none)

Answered: 84 Skipped: 7

#	RESPONSES	DATE
1	1	11/20/2020 10:55 AM
2	1	11/19/2020 7:38 PM
3	3	11/19/2020 1:35 PM
4	1	11/19/2020 12:59 PM
5	1	11/19/2020 12:39 PM
6	1	11/19/2020 12:32 PM
7	2	11/19/2020 11:18 AM
8	2	11/19/2020 10:58 AM
9	2	11/19/2020 10:51 AM
10	3	11/19/2020 10:48 AM
11	2	11/19/2020 9:59 AM
12	1	11/19/2020 9:58 AM
13	3	11/19/2020 9:29 AM
14	1	11/19/2020 9:29 AM
15	3	11/19/2020 9:25 AM
16	2	11/19/2020 9:10 AM
17	1	11/19/2020 8:48 AM
18	2	11/18/2020 3:48 PM
19	1	11/18/2020 12:15 PM
20	1	11/18/2020 11:08 AM
21	1	11/18/2020 8:40 AM
22	2	11/18/2020 7:55 AM
23	1	11/18/2020 7:54 AM
24	1	11/17/2020 6:00 PM
25	4	11/17/2020 3:17 PM
26	3	11/17/2020 3:10 PM
27	2	11/17/2020 3:06 PM
28	3	11/17/2020 9:12 AM
29	2	11/17/2020 9:08 AM
30	1	11/16/2020 5:42 PM
31	4	11/16/2020 2:18 PM
32	1	11/16/2020 1:49 PM
33	1	11/16/2020 1:41 PM
34	5	11/16/2020 1:20 PM
35	2	11/16/2020 1:12 PM
36	3	11/16/2020 12:36 PM
37	4	11/16/2020 12:35 PM

38	2	11/16/2020 12:15 PM
39	23	11/16/2020 12:01 PM
40	5	11/16/2020 11:53 AM
41	1	11/16/2020 11:49 AM
42	1	11/16/2020 11:48 AM
43	7	11/16/2020 10:51 AM
44	1	11/16/2020 10:28 AM
45	1	11/16/2020 10:21 AM
46	0	11/16/2020 10:19 AM
47	0	11/16/2020 10:19 AM
48	7	11/16/2020 10:11 AM
49	2	11/16/2020 10:11 AM
50	1	11/16/2020 10:04 AM
51	4	11/16/2020 10:00 AM
52	4	11/16/2020 9:57 AM
53	1	11/16/2020 9:55 AM
54	1	11/16/2020 9:54 AM
55	1	11/16/2020 9:54 AM
56	2	11/16/2020 9:52 AM
57	1	11/16/2020 9:47 AM
58	3	11/16/2020 9:40 AM
59	1	11/16/2020 9:35 AM
60	3	11/16/2020 9:28 AM
61	20	11/16/2020 9:23 AM
62	1	11/16/2020 9:18 AM
63	0	11/16/2020 9:17 AM
64	5	11/16/2020 9:17 AM
65	5	11/16/2020 9:16 AM
66	1	11/16/2020 9:10 AM
67	2	11/16/2020 9:10 AM
68	1	11/16/2020 9:08 AM
69	7	11/16/2020 9:06 AM
70	0	11/16/2020 9:06 AM
71	2	11/16/2020 9:03 AM
72	0	11/16/2020 9:03 AM
73	1	11/16/2020 8:58 AM
74	2	11/16/2020 8:46 AM
75	5	11/16/2020 8:43 AM

76	1	11/16/2020 8:42 AM
77	2	11/16/2020 8:37 AM
78	2	11/16/2020 8:37 AM
79	1	11/16/2020 8:34 AM
80	2	11/16/2020 8:31 AM
81	4	11/16/2020 8:28 AM
82	1	11/16/2020 8:21 AM
83	2	11/16/2020 8:21 AM
84	3	11/16/2020 8:19 AM

Q14 How many ambulances does your agency currently have shut down due to staffing issues from COVID positive or quarantined employees? (enter 0 if none)

Answered: 84 Skipped: 7

#	RESPONSES	DATE
1	0	11/20/2020 10:55 AM
2	0	11/19/2020 7:38 PM
3	0	11/19/2020 1:35 PM
4	0	11/19/2020 12:59 PM
5	0	11/19/2020 12:39 PM
6	0	11/19/2020 12:32 PM
7	0	11/19/2020 11:18 AM
8	0	11/19/2020 10:58 AM
9	0	11/19/2020 10:51 AM
10	0	11/19/2020 10:48 AM
11	0	11/19/2020 9:59 AM
12	0	11/19/2020 9:58 AM
13	0	11/19/2020 9:29 AM
14	0	11/19/2020 9:29 AM
15	1	11/19/2020 9:25 AM
16	0	11/19/2020 9:10 AM
17	0	11/19/2020 8:48 AM
18	0	11/18/2020 3:48 PM
19	0	11/18/2020 12:15 PM
20	0	11/18/2020 11:08 AM
21	0	11/18/2020 8:40 AM
22	0	11/18/2020 7:55 AM
23	0	11/18/2020 7:54 AM
24	0	11/17/2020 6:00 PM
25	0	11/17/2020 3:17 PM
26	0	11/17/2020 3:10 PM
27	0	11/17/2020 3:06 PM
28	0	11/17/2020 9:12 AM
29	0	11/17/2020 9:08 AM
30	0	11/16/2020 5:42 PM
31	0	11/16/2020 2:18 PM
32	0	11/16/2020 1:49 PM
33	0	11/16/2020 1:41 PM
34	0	11/16/2020 1:20 PM
35	0	11/16/2020 1:12 PM
36	0	11/16/2020 12:36 PM
37	0	11/16/2020 12:35 PM

38	0	11/16/2020 12:15 PM
39	0	11/16/2020 12:01 PM
40	0	11/16/2020 11:53 AM
41	0	11/16/2020 11:49 AM
42	1	11/16/2020 11:48 AM
43	0	11/16/2020 10:51 AM
44	0	11/16/2020 10:28 AM
45	0	11/16/2020 10:21 AM
46	0	11/16/2020 10:19 AM
47	0	11/16/2020 10:19 AM
48	1	11/16/2020 10:11 AM
49	0	11/16/2020 10:11 AM
50	0	11/16/2020 10:04 AM
51	0	11/16/2020 10:00 AM
52	0	11/16/2020 9:57 AM
53	0	11/16/2020 9:55 AM
54	0	11/16/2020 9:54 AM
55	0	11/16/2020 9:54 AM
56	0	11/16/2020 9:52 AM
57	0	11/16/2020 9:47 AM
58	0	11/16/2020 9:40 AM
59	0	11/16/2020 9:35 AM
60	0	11/16/2020 9:28 AM
61	4	11/16/2020 9:23 AM
62	0	11/16/2020 9:18 AM
63	0	11/16/2020 9:17 AM
64	0	11/16/2020 9:17 AM
65	0	11/16/2020 9:16 AM
66	0	11/16/2020 9:10 AM
67	0	11/16/2020 9:10 AM
68	0	11/16/2020 9:08 AM
69	0	11/16/2020 9:06 AM
70	0	11/16/2020 9:06 AM
71	0	11/16/2020 9:03 AM
72	0	11/16/2020 9:03 AM
73	0	11/16/2020 8:58 AM
74	0	11/16/2020 8:46 AM
75	0	11/16/2020 8:43 AM

76	1	11/16/2020 8:42 AM
77	0	11/16/2020 8:37 AM
78	0	11/16/2020 8:37 AM
79	0	11/16/2020 8:34 AM
80	1	11/16/2020 8:31 AM
81	0	11/16/2020 8:28 AM
82	0	11/16/2020 8:21 AM
83	0	11/16/2020 8:21 AM
84	0	11/16/2020 8:19 AM

Q15 What are your agency's staffing concerns over the next 30 days?

Answered: 84 Skipped: 7

#	RESPONSES	DATE
1	Whether anyone will be quarantined or hospitalized	11/20/2020 10:55 AM
2	Our concern is that more staff will contract Covid-19 and we will be required to be out of service because of staffing issues.	11/19/2020 7:38 PM
3	The impact on those members that have not been infected by Covid. Thats around 3/4 of our department.	11/19/2020 1:35 PM
4	If employees get COVID then we will not have staffing to run calls.	11/19/2020 12:59 PM
5	COVID	11/19/2020 12:39 PM
6	Individuals exposed to others in the community	11/19/2020 12:32 PM
7	Shortage of staff due to being covid positive or unable to work due to family being positive or quarantined.	11/19/2020 11:18 AM
8	More staff members being quarantined due to positive tests.	11/19/2020 10:58 AM
9	Nothing at this moment. The last 2 weeks we did not have available techs for our Hanston truck to go out the door due to the entire Hanston staff being in quarantine. We only have 1 from Hanston that is currently isolated.	11/19/2020 10:51 AM
10	I only have 35 attendants. 6 are out right now. I am afraid I won't have enough to staff all three of our ambulances if needed .	11/19/2020 10:48 AM
11	none	11/19/2020 9:59 AM
12	If we end up with 2 or more techs out at the same time, we could have some staffing issues.	11/19/2020 9:58 AM
13	Not having additional employees to step in if we would have multiple Covid positives in our employees.	11/19/2020 9:29 AM
14	Even though we haven't had any issues currently in our area, it is coming. There is now starting to be an influx in surrounding counties and an increase in numbers in our county. If one of our staff should be quarantined, it could possibly shut down our service depending on the level of the person being quarantined, and what shifts would be vacant. We are already short staffed. All of our staff have other jobs with exception of 2 or do not have a high enough certification to handle more critical calls.	11/19/2020 9:29 AM
15	If the increase in employee positives continue we will have to consider reducing available services. We are also having a growing concern about finding hospitals that will take our patients.	11/19/2020 9:25 AM
16	The rising numbers of Covid and keeping healthy staff along with having enough PPE	11/19/2020 9:10 AM
17	Unknown at this time	11/19/2020 8:48 AM
18	Fatigue of employees with the greater call volume of interfacility transfers.	11/18/2020 3:48 PM
19	With the size of our service, if we have 1 or 2 people off for 10-14 days that will cause staffing issues for us.	11/18/2020 12:15 PM
20	Comments on other questions: KPERs only available to full time staff / not volunteers. Staffing concerns are exhaustion and burn out. Our run volume has increased significantly which puts a strain on staff who are volunteers and are also working extra hours at their full time jobs because of staff illness. Same staff also has had to take additional roles in EOC and community public health due to local situation.	11/18/2020 11:08 AM
21	I am concerned that more employees will get quarantined at the same time, and it will be hard to staff our ambulance.	11/18/2020 8:40 AM
22	Keeping everyone healthy and able to work	11/18/2020 7:55 AM
23	Not enough people to fill the schedule if full timers have to quarantine, paying overtime to full time staff if have to help cover other shifts	11/18/2020 7:54 AM
24	having our director or assistant director exposed or quarantined, it will close our service down. Most of our staff work at other jobs and take call when they are not working.	11/17/2020 6:00 PM

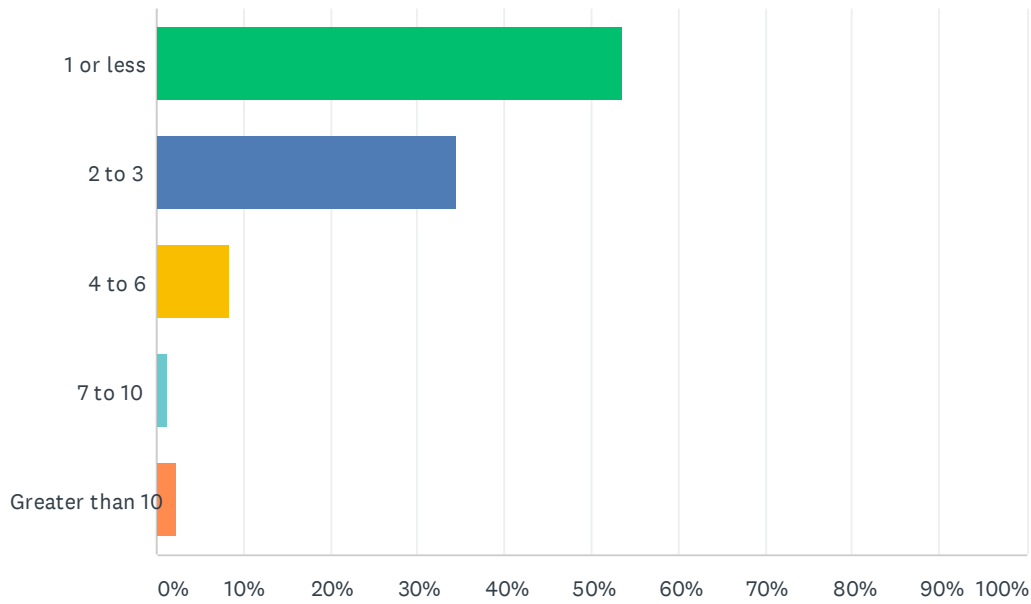
25	Staff concern over their own health and safety as well bringing it home. Also loss of staff because they have to stay at home for their kids that are doing remote schooling.	11/17/2020 3:17 PM
26	Maintaining a sufficient number of paramedics to staff each primary ambulance.	11/17/2020 3:10 PM
27	Crew fatigue for both physical and mental health. Maintaining adequate staff availability	11/17/2020 3:06 PM
28	Our main concern is the impact on our local volunteer services. If they lose 1 or 2 people they can be effectively shut down which puts more strain on our resources as the only full-time service in our county. There are also concerns with the up coming holidays and the impact illness could have on staffing.	11/17/2020 9:12 AM
29	None as long as we do not all get the COVID at the same time. Some of us have already tested positive.	11/17/2020 9:08 AM
30	Completing interfacility transfers from our critical access hospital to higher levels of care. Long distance transfers.	11/16/2020 5:42 PM
31	At this point we do not have any concerns regarding staffing.	11/16/2020 2:18 PM
32	If we lose anyone we will be in trouble with a small volunteer department. Almost all of us are in close contact everyday so it would take out several of us at once.	11/16/2020 1:49 PM
33	None.	11/16/2020 1:41 PM
34	Continued positive covid cases and exposures could reduce staffing levels in excess of 30% in a very short time. If this occurs, we will need to change our staffing and scheduling model and drop to 3 ambulances and work 12 hour shifts. This obviously has significant moral and budgetary issues.	11/16/2020 1:20 PM
35	We are short one full time position since June.. We are so small that being short just one person requires overtime hours for all. The pool of people willing to move here to work for us is always low. this is not a new problem from covid-19 but may be making it worse.	11/16/2020 1:12 PM
36	Our staffing is always difficult do to the small size of our service. We do not have a plethora of staff to be able to cover gaps. When you add the need to quarantine and isolate due to the pandemic it adds additional stress that would not normally be present.	11/16/2020 12:36 PM
37	None really as long as everyone can stay well.	11/16/2020 12:35 PM
38	We have had to use the modified quarantine to maintain staff. If we develop addition positive case we may face staffing shortage.	11/16/2020 12:15 PM
39	That the number of employees who are sick or otherwise quarantined or isolated will exceed our operational capacity to effectively staff our units.	11/16/2020 12:01 PM
40	Timely COVID test results to protect the workforce.	11/16/2020 11:53 AM
41	Our concern is staffing a second truck to cover the increased demand of interfacility transfers, especially now that destinations are getting further away due to diversion in Wichita. Also staffing a second ambulance with increased call volume demand. It has also become difficult to replace scheduled employees on short notice - if an employee must suddenly quarantine.	11/16/2020 11:49 AM
42	Exceeding the 1000 hour limit for hours	11/16/2020 11:48 AM
43	covid-primary exposure and family members exposed causing employees to stay home	11/16/2020 10:51 AM
44	Increasing numbers	11/16/2020 10:28 AM
45	We are down to only a handful of technicians who are not positive or quarantined. We have people working 100 hours a week to cover all the hours right now. Also this is SEVERELY hindering people from wanting to start EMT school.	11/16/2020 10:21 AM
46	We continue to have rolling isolation and quarantined employees and employee families. We are struggling to continue to provide our minimum staffing numbers every day.	11/16/2020 10:19 AM
47	PPE. We have not been able to get directive on what PPE is required for medical calls regarding possible Covid 19. Currently we are just wearing gloves and N95. When the city comes for pickup they have gowns and goggles that they wear.	11/16/2020 10:19 AM
48	Additional COVID quarantines plus crews are getting tired and burned out which is causing a higher number of work comp injuries.	11/16/2020 10:11 AM

49	Always concerned that having 4 crewmembers "living" with each other for 48 hours @ a time, if 1 person gets infected, we will probably have an entire crew of 4 infected before we realize that someone is infected.	11/16/2020 10:11 AM
50	We currently have 3 techs in quarantine, leaving us with 4 techs covering our service. We have had some out of service time with Lindsborg and McPherson EMS covering our territory. Hoping to have 2 of our techs back by the end of this week which will ease the problem	11/16/2020 10:04 AM
51	None	11/16/2020 10:00 AM
52	Keeping the rest of our staff covid free	11/16/2020 9:57 AM
53	Being short staffed due to quarantine	11/16/2020 9:55 AM
54	As of now staffing is fine, however with 1 or 2 more out for Covid-19 will cause a greatly limited availability.	11/16/2020 9:54 AM
55	We are fine unless people start getting sick (any reason) or injured. We rely on our volunteers to cover.	11/16/2020 9:54 AM
56	Keeping everyone able to work. Concerned with having guys out due to Isolation or Quarantine especially our ALS providers.	11/16/2020 9:52 AM
57	Currently, I hope that we can still maintain a staff that is not quarantined. COVID is running heavy in our area right now. Our staff is taking extra precaution to stay health. About 3/4 of Axtell's staff is in the medical field.	11/16/2020 9:47 AM
58	potential exposure that could require isolation for 12+ employees at once	11/16/2020 9:40 AM
59	hope no more infections	11/16/2020 9:35 AM
60	over worked we are already short staff and every time I loose someone for 14 days it puts more pressure on others. Supplies we seem to be good but staffing is a major issue and our hospital is demanding more and more with further transfers as it gets harder to find other skilled hospitals to take COVID patients.	11/16/2020 9:28 AM
61	Will not be able to maintain contractual performance obligations for interfacility transports, which contributes to diversion issues. Substantially increase throughput times. Running out of ambulances for 911 calls, i.e., none available and 911 calls holding for dispatch. Burnout and psychological health of employees. Will have to ultimately spread paramedics out as thin as possible (e.g., ALS first response vehicles only) while they wait for an ambulance to arrive to transport.	11/16/2020 9:23 AM
62	As COVID cases increase, I am concerned my staffing will continue to decrease. I currently have 3 providers unable to work. If more become quarantined or COVID positive, I am unsure how I will cover my schedule. If I personally get ill or quarantined, we will not be able to staff the schedule as I take a significant amount of call time.	11/16/2020 9:18 AM
63	None	11/16/2020 9:17 AM
64	Unsure	11/16/2020 9:17 AM
65	- I'm concerned that a large number of employees will be off due to being COVID positive or due to quarantine from a family exposure. - Our agency's PRN / Part-time staff pool is not large enough to cover multiple openings and PRN staff are getting sick also. - the real concern is covering the primary 911 staffing with the increase in interfacility transfers from the local hospital.	11/16/2020 9:16 AM
66	That we will have more employees with covid. We have had one with covid so far. Unable to staff transfer ambulance do to covid.	11/16/2020 9:10 AM
67	Staffing shortages due to the increased call volume and the real possibility staff could become quarantined.	11/16/2020 9:10 AM
68	I am the only paramedic in the county, the Assistant Director is the only AEMT, we are the only full-time employees. If one of us goes out due to COVID that would cause the other to be quarantined, if that happens daytime coverage would be severely compromised. We have 2 RNs, but both are full-time RNs, one out of town and the local one happens to be one of the COVID nurses. Only a couple of the part-time EMTs are able to leave work to respond, although during current times exceptions may be made.	11/16/2020 9:08 AM

69	With the increasing numbers its not a matter of if but when we begin to have positive test within our employee group. As any administrator would be, I'm concerned about staffing when that does occur.	11/16/2020 9:06 AM
70	Continued staffing shortages due to COVID positive employees or employees identified as close contacts.	11/16/2020 9:06 AM
71	none	11/16/2020 9:03 AM
72	2	11/16/2020 9:03 AM
73	Trying to staff minute by minute.	11/16/2020 8:58 AM
74	The biggest concern is if additional employees become sick and put in isolation we may not be able to fulfill our Mission.	11/16/2020 8:46 AM
75	A cohort spread from a positive COVID employee. We are currently providing CDC "Modified Quarantine" for exposures that are asymptomatic. We have not had to enact our crisis staffing model, but concerned that this will be needed in the next 30 days at the current rate of spread.	11/16/2020 8:43 AM
76	Currently paying overtime and have outside agencies backing up our agency as needed.	11/16/2020 8:42 AM
77	trying to staff enough to take transfers longer distances due to no bed availability	11/16/2020 8:37 AM
78	With the rise of infections, our concerns are having a staff member test positive because they were infected in the community. Otherwise, our staff takes the necessary precautions at work. We continue to evaluate staff in between shift changes.	11/16/2020 8:37 AM
79	Due to being a volunteer service when one very active technician goes into isolation/quarantine it takes many other people to step up and cover. We also have some technicians that have either chose not to work or are worried about catching the virus and therefore do not volunteer.	11/16/2020 8:34 AM
80	Intermittent truck shut downs due to lack of staffing.	11/16/2020 8:31 AM
81	We will have to keep working our staff above the internal thresholds that we have in place in order to keep all of our operations in place. We will exhaust the 1000 hour threshold for a couple of PRN staff as well.	11/16/2020 8:28 AM
82	If this agency is impacted by any staff receiving positive COVID results: The concern is that it may spread to the entire staff & eliminate our ability to staff ambulances.	11/16/2020 8:21 AM
83	Still remains the possibility of more staff being in quarantined and the relief and breaks the current staff needs to maintain mental health and the ability to hire more staff is a concern.	11/16/2020 8:21 AM
84	Responding to the increase in COVID-related calls while maintaining normal call volume.	11/16/2020 8:19 AM

Q16 How many COVID-19 patients is your agency encountering each day? (average)

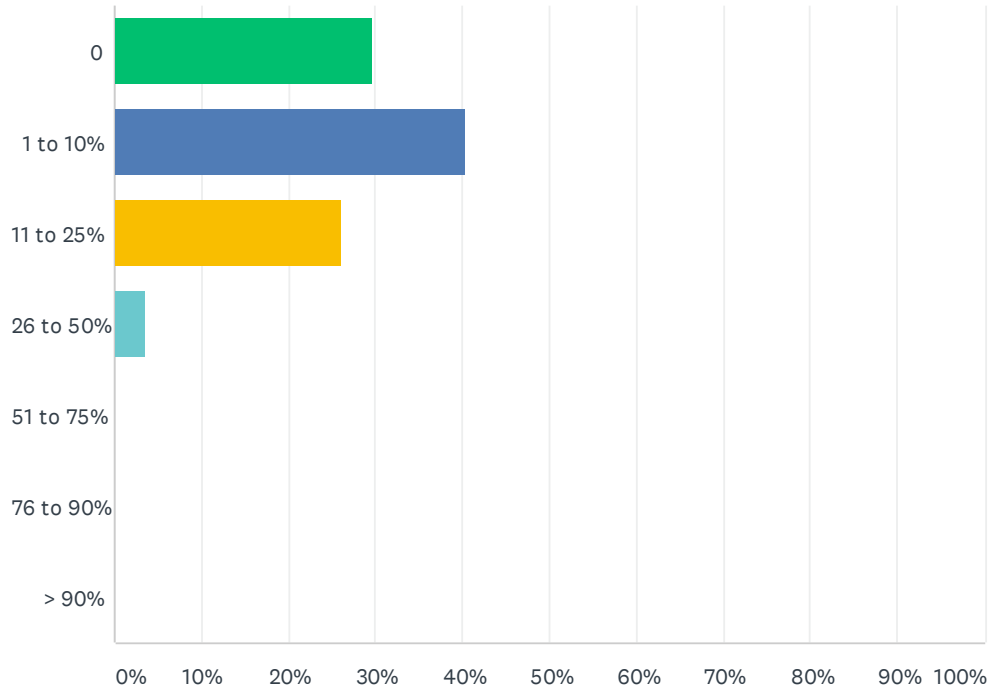
Answered: 84 Skipped: 7



ANSWER CHOICES	RESPONSES	
1 or less	53.57%	45
2 to 3	34.52%	29
4 to 6	8.33%	7
7 to 10	1.19%	1
Greater than 10	2.38%	2
TOTAL		84

Q17 What percent of your workforce have had COVID already?

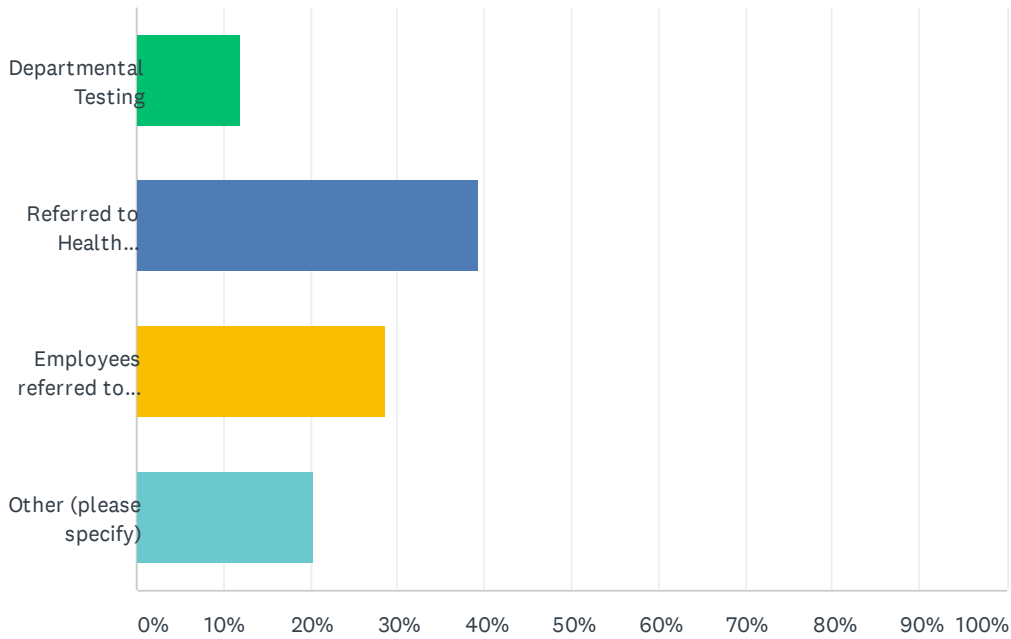
Answered: 84 Skipped: 7



ANSWER CHOICES	RESPONSES	
0	29.76%	25
1 to 10%	40.48%	34
11 to 25%	26.19%	22
26 to 50%	3.57%	3
51 to 75%	0.00%	0
76 to 90%	0.00%	0
> 90%	0.00%	0
TOTAL		84

Q18 What is your service's ability to get employees tested for COVID?

Answered: 84 Skipped: 7



ANSWER CHOICES	RESPONSES	
Departmental Testing	11.90%	10
Referred to Health Department	39.29%	33
Employees referred to primary care physician	28.57%	24
Other (please specify)	20.24%	17
TOTAL		84

#	OTHER (PLEASE SPECIFY)	DATE
1	Hospital Infection Control-Employee Health	11/19/2020 10:48 AM
2	Our local Medical Clinic does testing with appointment and symptoms but, once your tested it takes 4-5 days to receive results. Not efficient for our employees because we may or may not be able to get shifts covered. I recently was tested in another county and it took 2 hours, my personal health insurance paid for it. but there was no one to cover my shifts.	11/19/2020 9:33 AM
3	Local labs	11/19/2020 9:30 AM
4	hospital	11/19/2020 9:11 AM
5	Area hospital ER	11/17/2020 3:10 PM
6	Primary physician, but only if symptomatic	11/16/2020 2:18 PM
7	test at Wilson Medical Center curb side test site	11/16/2020 1:14 PM
8	Local business health facility	11/16/2020 12:37 PM
9	SLHS provides testing for first responders in the area.	11/16/2020 12:03 PM
10	referred to local hospital or pharmacy	11/16/2020 11:50 AM
11	advised by HD to quarantine when close contact is made	11/16/2020 10:20 AM
12	refer to St. Francis for testing	11/16/2020 10:12 AM
13	Unless symptoms no one will give us a test	11/16/2020 10:01 AM
14	Employees referred to urgent care	11/16/2020 9:13 AM
15	Private Lab (WSU)	11/16/2020 9:07 AM
16	We are using our Medical Director as the point of contact for testing.	11/16/2020 8:48 AM
17	Health Dept, Agency testing equipment is on order.	11/16/2020 8:42 AM

Q19 How long do you have to wait to get an employee tested?

Answered: 84 Skipped: 7

#	RESPONSES	DATE
1	Same day except on weekends	11/20/2020 10:56 AM
2	2 hours	11/19/2020 7:39 PM
3	Test the next day after notification to local Health Dept	11/19/2020 1:35 PM
4	1 day	11/19/2020 1:00 PM
5	1 DAY	11/19/2020 12:40 PM
6	usually can get in immediately to be tested	11/19/2020 12:33 PM
7	1-3 days	11/19/2020 11:19 AM
8	Not very long	11/19/2020 10:59 AM
9	No wait if during the weekday.	11/19/2020 10:51 AM
10	48 Hour post symptoms	11/19/2020 10:48 AM
11	Normally less than 12 hrs	11/19/2020 10:01 AM
12	15 mins	11/19/2020 9:59 AM
13	Haven't tried but I could send them out of county for a quicker result.	11/19/2020 9:33 AM
14	60 minutes	11/19/2020 9:30 AM
15	1-2 days	11/19/2020 9:26 AM
16	no wait	11/19/2020 9:11 AM
17	Less than 24 hours usually	11/19/2020 8:49 AM
18	1-2 days	11/18/2020 3:49 PM
19	unknown	11/18/2020 12:16 PM
20	Employee has to have 3 symptoms before anyone will test.	11/18/2020 11:09 AM
21	We don't have to wait long.	11/18/2020 8:41 AM
22	2 days	11/18/2020 7:56 AM
23	0	11/18/2020 7:55 AM
24	when have symptoms	11/17/2020 6:01 PM
25	same day, unless weekend/holiday	11/17/2020 3:17 PM
26	less than one day	11/17/2020 3:10 PM
27	less than one day	11/17/2020 3:07 PM
28	WE have been fortunate to get testing done on same day as requested.	11/17/2020 9:13 AM
29	2 days	11/17/2020 9:09 AM
30	Varies - Most have been going to urgent care for rapid test.	11/16/2020 5:43 PM
31	We have only had 2 employees tested, but both had to wait for 1-2 days.	11/16/2020 2:18 PM
32	unknown	11/16/2020 1:49 PM
33	Unknown no one has been tested	11/16/2020 1:42 PM
34	No waiting. We do in house antigen testing on symptomatic employees.	11/16/2020 1:21 PM
35	same day	11/16/2020 1:14 PM
36	The next business day	11/16/2020 12:37 PM
37	No wait	11/16/2020 12:37 PM

38	less than 8hrs	11/16/2020 12:16 PM
39	No wait time right now but it has been up to 24 hours.	11/16/2020 12:03 PM
40	1-2 days	11/16/2020 11:53 AM
41	No specification	11/16/2020 11:50 AM
42	Unknown haven't had to test anyone	11/16/2020 11:48 AM
43	1-2 days	11/16/2020 11:20 AM
44	5 days	11/16/2020 10:51 AM
45	1 day	11/16/2020 10:29 AM
46	immediate	11/16/2020 10:21 AM
47	days	11/16/2020 10:20 AM
48	unknown	11/16/2020 10:20 AM
49	Within 24 hours	11/16/2020 10:13 AM
50	approx. 30 minutes	11/16/2020 10:12 AM
51	Same day	11/16/2020 10:05 AM
52	If symptoms immediately	11/16/2020 10:01 AM
53	we can get tested immediately since we're a hospital based service.	11/16/2020 9:58 AM
54	one day	11/16/2020 9:57 AM
55	no wait on getting tested	11/16/2020 9:55 AM
56	1 day	11/16/2020 9:54 AM
57	Usually tested the same day we call	11/16/2020 9:53 AM
58	usually can get in immediately to be tested	11/16/2020 9:48 AM
59	30 min	11/16/2020 9:40 AM
60	n/a	11/16/2020 9:35 AM
61	its done immediately	11/16/2020 9:29 AM
62	same day	11/16/2020 9:23 AM
63	1 day	11/16/2020 9:18 AM
64	1-2 days	11/16/2020 9:18 AM
65	Unknown	11/16/2020 9:17 AM
66	24 averages	11/16/2020 9:16 AM
67	No more than 12 hrs	11/16/2020 9:13 AM
68	4 days	11/16/2020 9:10 AM
69	Unknown	11/16/2020 9:09 AM
70	Test immediately. Test kits on hand.	11/16/2020 9:07 AM
71	No wait time	11/16/2020 9:06 AM
72	1 day	11/16/2020 9:06 AM
73	15 min	11/16/2020 9:04 AM
74	2	11/16/2020 9:04 AM
75	24 to 48 hours.	11/16/2020 8:48 AM

76	24 hours	11/16/2020 8:43 AM
77	1 Day unless symptomatic	11/16/2020 8:42 AM
78	same day	11/16/2020 8:38 AM
79	When the employee becomes symptomatic.	11/16/2020 8:36 AM
80	Any time during business hours of health department	11/16/2020 8:32 AM
81	Very limited wait time	11/16/2020 8:28 AM
82	1 day	11/16/2020 8:22 AM
83	Daily	11/16/2020 8:22 AM
84	no wait other than within testing guidelines based on date of exposure	11/16/2020 8:20 AM

Q20 What is the turn around time for your employee test results?

Answered: 84 Skipped: 7

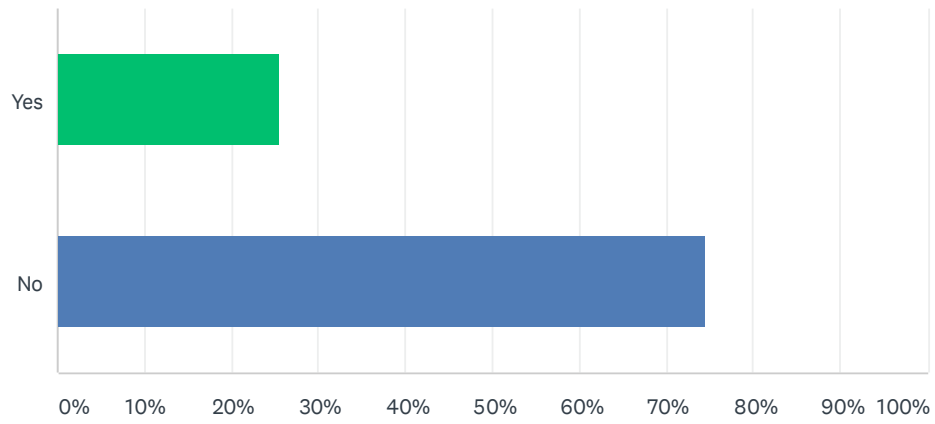
#	RESPONSES	DATE
1	1 or 2 days	11/20/2020 10:56 AM
2	24 hours	11/19/2020 7:39 PM
3	Same day results	11/19/2020 1:35 PM
4	15min to 7 days	11/19/2020 1:00 PM
5	COUPLE DAYS	11/19/2020 12:40 PM
6	1- 2 hour	11/19/2020 12:33 PM
7	2-7 days	11/19/2020 11:19 AM
8	24 hours or less	11/19/2020 10:59 AM
9	I havent been involved with the testing or results.	11/19/2020 10:51 AM
10	1-3 days	11/19/2020 10:48 AM
11	2.5 to 3 days avg	11/19/2020 10:01 AM
12	a day	11/19/2020 9:59 AM
13	Had one employee family tested monday, employee was quaratined till results came back but fortunately she was sheduled to work for 4 days. Results came back on the 4th day before her shift thankfully negative.	11/19/2020 9:33 AM
14	immediate to 24 hours	11/19/2020 9:30 AM
15	1-2 days	11/19/2020 9:26 AM
16	24-48 hours	11/19/2020 9:11 AM
17	Less than 24 hours usually	11/19/2020 8:49 AM
18	2 days	11/18/2020 3:49 PM
19	15 mins to several days	11/18/2020 12:16 PM
20	Currently depends on primary care physician: 1 hour to 5 days.	11/18/2020 11:09 AM
21	3 days	11/18/2020 8:41 AM
22	24 hrs	11/18/2020 7:56 AM
23	3-5 days	11/18/2020 7:55 AM
24	3-5 days	11/17/2020 6:01 PM
25	same day	11/17/2020 3:17 PM
26	2 days	11/17/2020 3:10 PM
27	less than one day	11/17/2020 3:07 PM
28	Normally within a day.	11/17/2020 9:13 AM
29	3 days	11/17/2020 9:09 AM
30	See #19	11/16/2020 5:43 PM
31	3-5 days	11/16/2020 2:18 PM
32	unknown	11/16/2020 1:49 PM
33	Unknown	11/16/2020 1:42 PM
34	15-20 minutes	11/16/2020 1:21 PM
35	20 minutes	11/16/2020 1:14 PM
36	usually the same day	11/16/2020 12:37 PM

37	3 days	11/16/2020 12:37 PM
38	36-48 hrs	11/16/2020 12:16 PM
39	48 hours or less, typically.	11/16/2020 12:03 PM
40	3 days up to over a week	11/16/2020 11:53 AM
41	Rapid or 2-3 days	11/16/2020 11:50 AM
42	Unknown	11/16/2020 11:48 AM
43	48-72 hours	11/16/2020 11:20 AM
44	2 days	11/16/2020 10:51 AM
45	3-5 days	11/16/2020 10:29 AM
46	1 hour	11/16/2020 10:21 AM
47	2-5 days	11/16/2020 10:20 AM
48	unknown	11/16/2020 10:20 AM
49	4 hours	11/16/2020 10:13 AM
50	1.5-2 hours	11/16/2020 10:12 AM
51	Same day	11/16/2020 10:05 AM
52	2 days	11/16/2020 10:01 AM
53	Rapid is immediate and send off is 3-7 days now due to increased testing statewide.	11/16/2020 9:58 AM
54	7 days sometimes, 5 at best	11/16/2020 9:57 AM
55	2-3 days	11/16/2020 9:55 AM
56	3 days	11/16/2020 9:54 AM
57	3-4 days.	11/16/2020 9:53 AM
58	1 hour	11/16/2020 9:48 AM
59	15	11/16/2020 9:40 AM
60	n/a	11/16/2020 9:35 AM
61	same day	11/16/2020 9:29 AM
62	1-2 days	11/16/2020 9:23 AM
63	2-3 days	11/16/2020 9:18 AM
64	2-3 days	11/16/2020 9:18 AM
65	Unknown	11/16/2020 9:17 AM
66	3 days	11/16/2020 9:16 AM
67	48 hrs or less	11/16/2020 9:13 AM
68	15 minutes	11/16/2020 9:10 AM
69	2-3 days	11/16/2020 9:09 AM
70	24 hours	11/16/2020 9:07 AM
71	rapid immediate, send off 24-48 hours	11/16/2020 9:06 AM
72	5 days	11/16/2020 9:06 AM
73	15 min	11/16/2020 9:04 AM
74	2	11/16/2020 9:04 AM

75	Usually less than 24 hours.	11/16/2020 8:48 AM
76	48-72 hrs.	11/16/2020 8:43 AM
77	Hours generally	11/16/2020 8:42 AM
78	5 days	11/16/2020 8:38 AM
79	5-8 days for final results - 30 min for rapid results	11/16/2020 8:36 AM
80	Around 24 hours	11/16/2020 8:32 AM
81	Rapid-15 minutes; PCR 2 days	11/16/2020 8:28 AM
82	3 days	11/16/2020 8:22 AM
83	24-72 hours	11/16/2020 8:22 AM
84	about 48 hours, unless symptomatic then about 15 minutes	11/16/2020 8:20 AM

Q21 Has your agency encountered issues with hospitals diverting 911 patients due to COVID in the past week?

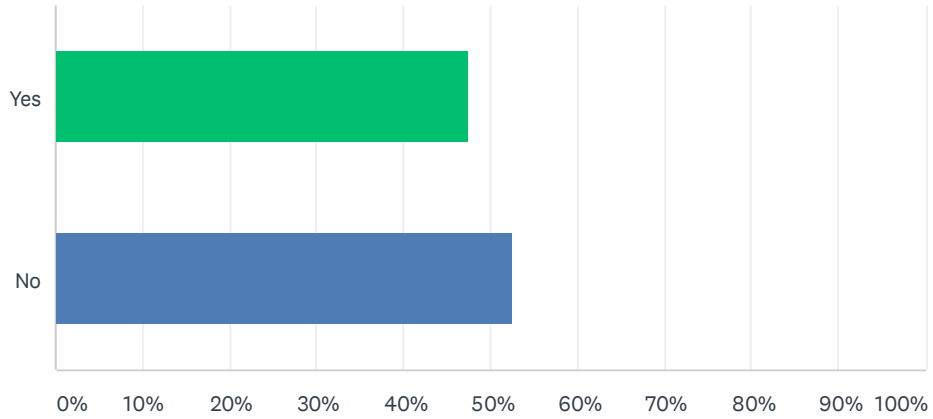
Answered: 82 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	25.61%	21
No	74.39%	61
TOTAL		82

Q22 Has your agency encountered issues with hospitals diverting interfacility transfer patients due to COVID in the past week?

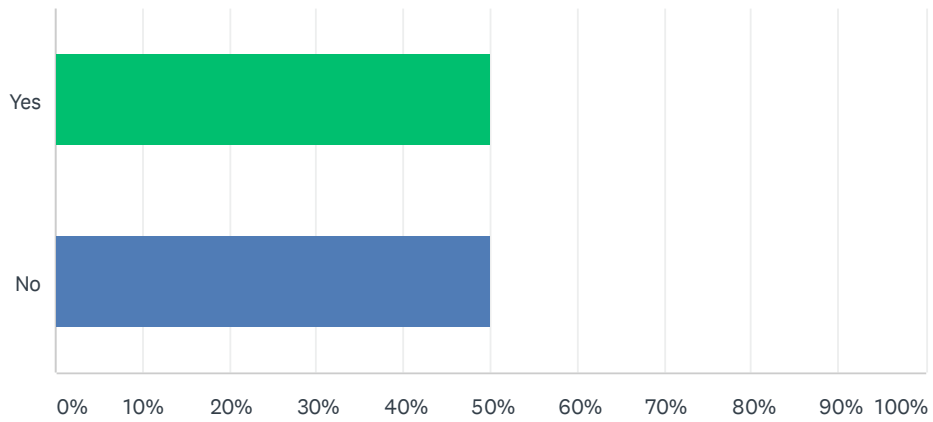
Answered: 82 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	47.56%	39
No	52.44%	43
TOTAL		82

Q23 Interfacility Transfers: Has your agency had an increase in transfers with destinations farther away than your normal transport area?

Answered: 82 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	50.00%	41
No	50.00%	41
TOTAL		82

Q24 What concerns does your agency have in regards to hospital capacity and interfacility transfers?

Answered: 82 Skipped: 9

#	RESPONSES	DATE
1	Hope we can continue	11/20/2020 10:57 AM
2	None	11/19/2020 7:39 PM
3	NA	11/19/2020 1:36 PM
4	Distance and staffing	11/19/2020 1:02 PM
5	COVID	11/19/2020 12:41 PM
6	Hospitals are getting full in our area due to COVID and currently we are able to get patient's into our local facilities.	11/19/2020 12:34 PM
7	The extended transport times is worrisome due to having staff out of service longer for 9-1-1 calls. Hospital is close to capacity.	11/19/2020 11:20 AM
8	Our local hospital keeps wanting to send patients further and further outside of our normal transport radius.	11/19/2020 11:00 AM
9	As of today no issues. Our hospital Hodgeman County Helath Center I believe only has 1 isolation room. So that being said if it is in use we pretty much know that the patient will be sent to some other location. We have a limited day time staff. So if our hospital needs us for a transfer during the day we usually wont be able to do it until after 5 pm.	11/19/2020 10:51 AM
10	We do not have the manpower to do interfacility transfers of more than 2 hours away at this time. Most of the Covid patients are currently being sent to Wichita or Denver which is 4.5hours.	11/19/2020 10:50 AM
11	At this point, we haven't had to do long distance transfers...due to diversion. But, if that becomes the case, staffing our 2nd and 3rd out ambulances could become problematic.	11/19/2020 10:37 AM
12	transfer are hard due to bed availability in larger hospitals	11/19/2020 10:00 AM
13	We are a very small service that serves our entire county. We do NOT have a hospital and all of our patients have to be transferred out of county for medical care if urgent. When our ambulance leaves to take a patient, our county is not protected with medical coverage. I usually can get one EMT to the call with an ambulance. Due to the rule of 2 certified persons on board, that one tech just has to try to stabilize and wait for help. That help may come in the form of the returning ambulance, or an ambulance dispatched from another county. The next closest ambulance is 21-28 miles away. Timing could be a critical factor. We currently don't do inter-facility transfers because we don't have the local resources if the ambulance is already out transferring another patient. I have picked up 1 since I took over this service because I had another EMT plus myself available if an emergent call came in. If we run out of room in the surrounding hospitals for patients, it could put our area at risks for not having emergency medical support if a problem arises, if our truck is out traveling further to deliver patients.	11/19/2020 9:48 AM
14	Making the determination of transporting a patient to our local CAH versus transporting directly to Joplin (Mercy and Freeman hospitals). The local CAH admits very few patients, they are often transferred to a bigger facility. EMS transporting directly to the Joplin ER avoids the potential of Joplin hospitals not accepting a later interfacility transfer of this same patient. Recently we had an interfacility critical transfer from Mercy Columbus(CAH) that Joplin hospitals were refusing, we were being leaned on to transfer to KU. We refused because of dangerous driving conditions, middle of night with extreme fog. Ultimately Mercy Joplin did accept after administrative intervention. When we arrived with the patient at the CVICU there were empty beds on both sides of our patient. The recent layoffs at Mercy Joplin has magnified the staffing shortages.	11/19/2020 9:44 AM
15	At this time I am concerned that we will be in situations very soon where we will not be able to find a receiving hospital for our patients.	11/19/2020 9:28 AM
16	How far these pt's need to travel and taking away staff from 911 calls on a volunteer service.	11/19/2020 9:13 AM
17	The volume of transfers and the time gone. Being rural, availability of attendants is already thin. Finding coverage is always taxing. This would be a great time to be able to only need 1 attendant and 1 driver for a BLS transfer.	11/18/2020 3:59 PM
18	Until the ER starts diverting patients It really won't impact us much.	11/18/2020 12:19 PM

19	Very concerned if there are serious trauma events or patients with critical time sensitive illness, there will be no options for these patients to receive critically needed care.	11/18/2020 11:13 AM
20	We are concerned for the critical patients, that they wont have a place to go.	11/18/2020 8:42 AM
21	Multiple overnight transfers to faraway hospitals when everyone has a full-time day job.	11/18/2020 7:58 AM
22	Hospital does not have the resources / staff to take care of severe cases and no beds available in facilities that do	11/18/2020 7:56 AM
23	we don't usually make alot of interfacility transfers since we don't run in the local hospital area. We are only asked to take a transfer if the other service is out of service or on another call.	11/17/2020 6:03 PM
24	We've transported patients and extended distance beyond our local IFT destinations. Additionally our IFT units have also been transferring out of regional hospitals a significant distance (Topeka to Region 1 and Region 2) to take covid patients back to their local hospital/nursing home/hospice center.	11/17/2020 3:19 PM
25	Hospitals closing the ER to diversion status and locating an alternate destination for patients to be transported to.	11/17/2020 3:11 PM
26	local facilities are at capacity and we are transferring to destinations more than an hour past our normal transfer pattern.	11/17/2020 3:07 PM
27	I know in our area there is a real push to find alternative sites to place non-emergent patients to free up room for COVID and other serious situations.	11/17/2020 9:15 AM
28	If the closer hospitals fill up (as they are currently full) It will mean a longer transport or switching to an air transfer.	11/17/2020 9:10 AM
29	We are being requested for longer distance transfers and are hitting a point where we don't have consistent back-up due to employee illness and/or the length of time they would be on back-up. (We don't accept the transfer if we don't have a back up crew.)	11/16/2020 5:44 PM
30	We have seen an increase in transfers shifting away from our closest destination tertiary care facilities in Wichita. In the past 2-3 weeks especially, we have seen an increase in patients being transferred to Topeka and Kansas City. In large part it is our understanding that the Wichita hospitals are declining to accept patients due to their own census/capacity issues. Our regional medical center continues to accept (trauma, stroke, general medical emergency) transfer patients, including COVID patients from outlying communities from central and western parts of the state. Unfortunately, this results in some of those same patients transferred from a community access hospital in NW Kansas (typically flown into Salina by fixed wing) after being evaluated at the SRHC emergency department its determined the patient needs to be admitted to an ICU. It is then determined SRHC ICU is full or unable to admit the patient due to reduced nursing staff for the ICU, the hospital then calls us requesting we transfer the patient on to a higher level of care. This scenario plays out on a routine basis, and has been compounded due to COVID and the number of COVID patients being transferred to SRHC At this point we decline interfacility transfers for COVID positive patients, especially if they only reason they are being transferred is for COVID related issues. With 911 call volume continuing to increase it is becoming more and more difficult to staff accordingly to cover for the increased number of inter-facility transfer requests.	11/16/2020 2:19 PM
31	We are calling facilities early sometimes before we have all our information due to not knowing where we will end up.	11/16/2020 1:51 PM
32	It seems that if you have Covid-19 you are automatically admitted to the hospital. We are seeing patients admitted that are not in distressed with breathing issues or out of bounds lab readings. These patients are taking up badly needed bed space.	11/16/2020 1:46 PM
33	As this progress I see no choice as all these critical access hospitals are going to have to take care of some of these patients. The big city hospitals will be full. this is about to get critical. Although we have fared pretty well here. The numbers are rising. Last week we doubled our count of covid-19 positive patients in our county since the pandemic started. LET ME SAY THAT AGAIN WE DOUBLED THE CASES IN ONE WEEK. it won't be long till some of the answers change dramatically I just answered in this survey if this trend continues. If we would have to quarantine three or more staff members we would be in a dire situation very quickly. Our large big city hospitals are nearing their critical point now from what I am hearing in the news. Our critical access hospitals need to be preparing for the very real possibility that they may have to admit patients they would usually transfer.	11/16/2020 1:29 PM

34	Increased distances equates to increased turn around times. This means less unit time availability to provide services as needed. This too has a negative impact on our citizens. When it is necessary to transport someone post fall to a hospital 30-60 miles away simply because our local hospital being at capacity, is not good for the patient or their family. If hospitals are truly at physical capacity, then it is likely time to stop doing elective procedures and free those beds and resources for other patients. If hospitals are at personnel capacity due to covid isolations and quarantine requirements, that is a different story.	11/16/2020 1:28 PM
35	An increase in transfers and an increase in average transfer distance puts stress on system status for 911 response and additional transfers for conditions not related to COVID-19. This creates more overtime and less available ambulances for regular call volume.	11/16/2020 12:38 PM
36	Staffing	11/16/2020 12:37 PM
37	The diverting of PT's on 911 calls. This could pull our ambulance out of the city or county for several hours. This not only impacts out EMS response but our Fire response as well.	11/16/2020 12:17 PM
38	Qualifying questions 21 - 23. 21. No actual diversion but we have been notified hospitals are on high volume and closed to some time critical diagnoses. 22. No actual diversion but we have been notified hospitals are on high volume and closed to some time critical diagnoses. 23. We have not been called upon to provide any long distance patient transfers.	11/16/2020 12:06 PM
39	Lack of hospital staff decreasing the number of available beds.	11/16/2020 11:54 AM
40	Longer distances is creating a strain on our service and its ability to cover 2nd and 3rd out requests for an ambulance. The chances of 2nd and/or 3rd out calls is increased given the time the 1st crew is out on the longer interfacility transfer. We have serious patients needing a regional specialty center being diverted to either non-specialized facilities that have available ICU beds, or patients being transferred out of state away from family.	11/16/2020 11:53 AM
41	No real concerns. All patients locally are being flown out to the major facilities.	11/16/2020 11:50 AM
42	We are concerned with the increased transfers out of nursing homes to hospitals. These transfers are utilizing resources and space in hospitals. These patients are then sent back to the nursing homes and the cycle starts all over again.	11/16/2020 11:35 AM
43	more patients going out of town	11/16/2020 10:53 AM
44	None	11/16/2020 10:30 AM
45	As the local hospitals meet their sugre capacity, the longer distance transfers. Other states are utilizing our local hospitals to transfer into. EMResource is a great software and if utilized to it's fullest, many of the logistics can be accomplished on a regional, state and multistate level. Two things I think the Governor could do to help us out - Talk with other surrounding states to discuss EOC coordination for inter-hospital transfers (IHT) across state lines. Request staffing resources from other states to support our workforce. RN, RRT and EMS providers. Since the federal government has made it well known the States and Counties need to manage the COVID response, let's start managing the resources.	11/16/2020 10:27 AM
46	We are struggling to cover interfacility transfers due to staffing numbers and people not wanting an extra exposure to COVID in the view of the part time employees	11/16/2020 10:22 AM
47	we are first response only	11/16/2020 10:22 AM
48	We do not do transfers.	11/16/2020 10:20 AM
49	Our local hospital sends out a lot of transfers, COVID-19 & Non Covid-19. Our normal destination is Topeka, but we are seeing an increase of transfers going to the Kansas City area due to Topeka hospital not having beds available.	11/16/2020 10:15 AM
50	Increase in transfers from Topeka to KC as bed space becomes more limited.	11/16/2020 10:13 AM
51	We do not do interfacility transfers. So far, the Emergency Departments of our local hospitals have taken Covid patients	11/16/2020 10:06 AM
52	Having to transport patients farther away. We have no local hospital so we usually transfer to Wichita, Derby or Winfield.	11/16/2020 10:02 AM
53	No beds available to treat COVID patients with severe difficulty breathing/needing a ventilator.	11/16/2020 10:00 AM

54	none at this time	11/16/2020 9:58 AM
55	If we get an increase in covid cases increasing in the hospital, it would mean an increase in transfers.	11/16/2020 9:57 AM
56	No issues as of now	11/16/2020 9:54 AM
57	Longer call times with being diverted to hospitals that are further away and transfers taking a crew out for almost an entire day with transfers being sent out to hospitals that are 4 hours or more away.	11/16/2020 9:54 AM
58	We do not have a problem with this issue	11/16/2020 9:49 AM
59	All hospitals are understaffed currently. When you add COVID + patients it adds a whole new problem. The destinations are getting farther away. Instead of a 30-45 minute transfer, we are looking at 2 hours oneway. The added strain on crews, and tying up a unit for longer increasing our out of service time. Our transfer volume is also increasing. We went from 1-2 transfers a day, to 3-4.	11/16/2020 9:44 AM
60	just starting to be concerned	11/16/2020 9:36 AM
61	In time we simply won't be able to do it and handle the 911 calls too.	11/16/2020 9:30 AM
62	Hospitals are overwhelmed and need to move their patients to appropriate locations. We are obligated to facilitate this and there is little redundancy for the effort. The longer patients wait, the less capacity in the ER. The less ER capacity, the more diversion.	11/16/2020 9:25 AM
63	While we do not have a hospital in our community, we assist local hospitals in other communities with transfers. We have been asked on a regular basis to do a long-distance transfer. The destinations have included: Colorado, Hays, Topeka, Liberal, and Salina. We are unable to assist another community with a long-distance transfer however these hospitals are struggling to get patients to higher-level care. We have been diverted for calls from one ER to another ER due to the increased cases of coronavirus.	11/16/2020 9:22 AM
64	- Very concerned there are not enough hospital resources for the increased COVID volume along with regular medical patients. The local hospital is having to transfer medical patients 4 hours away in order to find a facility to accept the patient. HRMC has had to transfer multiple patients to KU and a patient to Tulsa for low acuity medical patients. Additional one of private ambulance services that provided long distance transfers had closed despite the increase in volume. -	11/16/2020 9:21 AM
65	Our local hospital has done a pretty good job with its covid pt load which has helped us a lot. If we see a huge influx in numbers we could deplete our ppe surplus. We have been unable to purchase any other n95 beyond what we had stocked up before covid hit.	11/16/2020 9:20 AM
66	None	11/16/2020 9:18 AM
67	Unsure.	11/16/2020 9:18 AM
68	Further away takes an ambulance out of service longer. Takes staff away from service area. Might have to take care of people we normally wouldn't take care of.	11/16/2020 9:14 AM
69	Mainly personnel shortage. At the present time we also have an ambulance shortage.	11/16/2020 9:11 AM
70	We don't have very many beds here, and transferring a COVID positive patient to a further facility increases risk of exposure to our personnel obviously.	11/16/2020 9:09 AM
71	We do not transfer COVID patients interfacility. We made that known from the beginning of the pandemic. We will return them to a nursing home or to the airport for transfer but we don't do LDT's with COVID patients.	11/16/2020 9:08 AM
72	None. Non-transport agency.	11/16/2020 9:07 AM
73	Unable to find a bed for patients that need to be transferred	11/16/2020 9:05 AM
74	With our staffing and the employees that are out with COVID the longer transfer distances are putting additional strain on the Service. We staff with 2 full time crews and when one is on a transfer and if the second one catches a call we have to rely on call back personnel to cover additional calls.	11/16/2020 8:50 AM
75	EMS units on 911 calls being diverted multiple times and stopping on side of highway trying to	11/16/2020 8:44 AM

	find accepting facility. Currently now transporting further out of area.	
76	it is overworking the staff doing more transfers and longer transfers and the exposure to the crew on longer transfers with covid patients we do not have the proper equipment for that .We also have an increased number of 911 calls coming in since the capability of family or friends transporting them has decreased due to covid	11/16/2020 8:41 AM
77	We have received calls for interfacility transports where they advise the closest facility to take care of a COVID patient is 240 miles away. The hospital staff advise they have contacted closer facilities but they are at capacity and not accepting any additional COVID patients. Initially, these hospitals will take them into the ER, stabilize them, and then send them to a higher level of care.	11/16/2020 8:40 AM
78	We only have 1 hospital so diversion for 911 calls isn't an issue. However the requests to go farther will create a greater strain on our system. We currently won't transport beyond our "normal transport radius" except for on a case by case basis.	11/16/2020 8:34 AM
79	We aren't doing many transfers right now as the larger hospitals down stream are full and not taking many. Hospital capacity is a concern.	11/16/2020 8:30 AM
80	The time away with the increase in distance of transfers and or smaller hospitals diverting to regional hospitals or larger facilities which keeps staff limits for emergency calls, which has increased as sick calls.	11/16/2020 8:25 AM
81	Our primary receiving hospital is our nearest facility. If that hospital is unable accept patients due to COVID, it would double our transport time. Therefore increasing the amount of time the ambulance is tied up on a transport & basically not available for the next call.	11/16/2020 8:23 AM
82	Diverting transfers because hospitals are at capacity and/or diverting ambulances in general	11/16/2020 8:21 AM